

Protect your investment in Fluke Networks products.

Go for the Gold.

Our Network SuperVision Gold Support Membership Program ensures a better return on your investment by lowering your cost of ownership. You'll minimize your downtime with loaner or exchange equipment and unlimited 24x7 telephone technical assistance. You'll get repairs and software/firmware upgrades – now and for as long as your membership is valid.

And...there's more.



It's our Gold Support program that gives you all these extra privileges:

Repairs and loaner equipment

In the unlikely event your Fluke Networks instrument fails, we'll dispatch you a loaner unit at "next day" priority. We'll either repair your unit at no charge, with "first on bench" priority or exchange your unit with one of equal or greater value – all shipping paid (at Fluke Networks' discretion)... Keep in mind, out-of-warranty units will either undergo a fee based inspection prior to receiving Gold support or the user must wait 30 days before taking advantage of any service or repair benefit.

Unlimited 24x7 technical support

Call anytime, from anywhere in the world, at our expense, for priority response from our team of Fluke Networks trained product experts. Language support is available. Technical assistance is also available via priority email and our website.

Annual standard calibration or performance verification

To keep your Fluke Networks instrument running at peak performance, we'll calibrate it and provide a certificate – or provide you with performance verification – once a year at no charge.

Software and firmware upgrades

You will never be out of date. The latest improvements in the software of your covered product are provided to you at no charge. Customer's software version must be current to qualify.

Renewal price advantage You'll want to renew your Gold membership year after year. Your renewal price is 10% lower than the initial Gold purchase price.

Training You'll have unlimited access to our web-based training center. Plus, you are entitled to a 20% discount off the price of any instructor-led or custom on-site training class. The more your staff knows about operating your Fluke Networks equipment, the faster and more effective their performance will be.

Unlimited access to our Knowledge Base

You'll have an open door to the storehouse of valuable proprietary information we've gathered from helping customers over the years. It also includes helpful technical articles written by our experts.

Preferred treatment Your membership qualifies you for "Members Only" promotions and programs. This includes product discounts, access to reconditioned equipment at special prices and other incredible values.

Repair/loaner, exchange and calibration/performance verification may not be available in all countries. Please confirm availability with your Fluke Networks representative. Gold Support is available only on select products. Some limitations and restrictions apply.

Order Gold Support today!

To order Gold Support, contact your local Fluke Networks representative for pricing and availability.

From products that stay ahead of your technology needs, to responsive service to keep you up and running, Fluke Networks will help you keep pace in today's fast-moving, networked world by keeping our eye on the future for you. That's Network SuperVision. **That's Fluke Networks' promise to you.**

loaner tool
promotions

24 hour support
upgrades

membership

annual calibration

NETWORK SUPERVISION

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Fluke Networks operates in more than 50 countries worldwide. To find your local office contact details, go to www.flukenetworks.com/contact.

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